Mia and Louisa during the April school holiday program View this newsletter in a printable format From the CEO This week marks another exciting milestone for Multicap Tasmania. For the last 18 months we have been looking for a new home for our Day Service program in the Launceston area, and this week we finally get to open our new Launceston Community Hub at 31 Tamar Street. Located just a few blocks from the CBD, and in easy walking distance to local attractions such as City Park, the Queen Victoria Museum and Art Gallery at Inveresk, and the great boardwalks and pathways along the North Esk and Tamar Rivers, this new location represents an opportunity to re-

shape our services in the Launceston area. The new building is more than double the size of our Blaydon Street site and has been created from a blank shell by RMB

Construction who have been working on the fitout of the site for the last 2 months.

Importantly the building has large amounts

of open area that will allow it to be very versatile in how we use it, providing ability for us to use the space for group-based activities and learning activities. We now have the capacity to provide activities that focus on skills development and practical skills, and of course still being able to make the best of the local attractions and offerings around us. The new community hub will shortly be branded to provide a very visible presence to our operations in Launceston. The new

system, which currently links our Burnie and Devonport offices, and will also be equipped with video conferencing facilities. A big thank you to all that have assisted in assisting this

project along its journey. I am also pleased to advise that we will shortly commence some building alterations and upgrades at our Wynyard Community

Aimee handwriting Easter wishes on the DIY Easter bags created for the Launceston

hub will also be our Launceston Office and

will double as a key touch point for anyone

north of the state. The hub will eventually

be linked to our corporate telephone

wishing to engage Multicap's services in the

hub participants

Tamar Street almost ready for the move Hub. The work to be completed there will Planning is also well underway for our new involve opening up some of the small rooms in the building (that are currently used for storage) into larger spaces that can be used for activities, as well as creating a more useful kitchen area that can be used for skill

development activities. This upgrade will allow the Wynyard Hub to be more functional and allow for the development of programs consistent with our new theme of Lifestyle Learning and Leisure.

Charlotte enjoying a tickle from Josie at

We are currently in the process of purchasing

new houses and units in the Devonport area. These are all exciting opportunities for us to

a home in the Burnie area which will also

form part of our transition from Panorama,

as well as entering into agreements with Housing Tasmania on leasing some brand-

modernise our residential offerings.

Blaydon Street

One of our other strategic pillars is high quality, contemporary programs delivering the support, skills and experiences required by our clients and community. My expectation is that we are talking to all our clients and their families during the year and working with you to ensure you get the most from the services we provide. In addition to this, we will also conduct an Annual Satisfaction Survey, with the 2019

one to be held in November this year.

feedback from clients and their families

on improvements we can make, or even

me at our head office (6431 3211) or email

nigel.hill@multicap.com.au with any ideas,

The Board of Multicap will also be

services.

suggestions, and of course feedback on our

conducting some sessions during the year

At any time, however, I am happy to receive

suggestions for new programs, as we aim to make Multicap Tasmania a more responsive organisation. Please feel free to contact

where they would welcome the opportunity to meet clients and their families. The first of these will be in Launceston on Wednesday, 31 July. More details will be provided in the near future. On 1 July 2019 oversight of the services we provide will transition from the Tasmanian Government to the NDIS Quality and Safeguarding Commission.

what's been

happening?

A visit from Alastair McEwin

and improved Horticulture program, and our Small Engine Services program, to be operated from our 186 West Mooreville Road site. These programs have been specifically aimed at our clients who wish to engage in activities and projects that build new skills, and exciting new projects will soon be underway in this environment. Our building program at Somerset is now well underway, and we expect to take possession of the both these new properties in the next 2 months. Before we transition residents into these properties, we will have opportunities for everyone to have a look at these buildings which will provide a new home for eight of our existing Panorama residents. These buildings represent a significant investment for Multicap. One of the key pillars of our Strategic Plan is a High quality and well-maintained assets and a

safe built environment, and all these projects demonstrate our commitment to ensuring we provide quality buildings and facilities to

The transition will mean that we will need

a number of new policies and processes to

ensure we meet all the requirements of the new commission which are different (and

more stringent that existing requirements).

support our clients.

Alastair McEwin, Australia's Disability Discrimination Commissioner, visiting the horticulture program at Westwood Before we transition to the new commission we will provide to every client and their family a Client (Participant) Handbook, which will be an information pack on everything you need to know about us and will provide information on all sorts of things, including the services we provide, how we can work with you to ensure you are getting the supports you want, and our complaints and feedback processes. Should you want more information on the NDIS Quality and Safeguarding Commission

visit

Best wishes

Nigel Hill

**CEO** 

www.ndiscommission.gov.au

The April school holiday program's visit to the Trowunna Wildlife Sanctuary

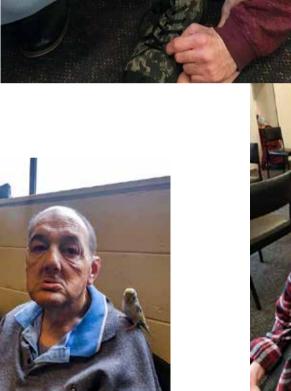
Seeking donations for The Barn

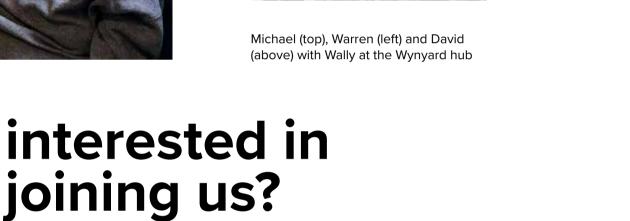
Wally Winston the budgie has joined the Wynyard hub. The team decided to get a bird for the base so the participants have something new and interesting to watch. Wally whistles along with bird whistles played on the iPad and is being taught some words.

The hub has a softer, friendlier feel with Wally and some new plants in the environment.

'Wally has been welcomed by all and we all anxiously wait for him to grow and show his personality and vocal skills.' Vonda reports.

**Wally Winston** 





Working in disability

information sessions

to prospective employees.

Multicap Tasmania website.

Our working in disability information sessions have kicked off again. Occurring fortnightly

Launceston, these sessions are designed to introduce the sector and Multicap Tasmania

If you are considering joining the sector or moving across to Multicap Tasmania see what session works for you on <u>Facebook</u> or the Information Sessions page on the

in Burnie and soon to be monthly in



Attending the Wynyard hub once a week, Hazel knitted this scarf for another participant, Michelle. Its not just a scarf; it's a sensory scarf

with bells, pompoms and tassels.

**Casual Disability Support Workers** 

Lisa attends Wednesday gym sessions and the Thursday night social club with Multicap Tasmania. A regular on the Xbox at the social club, Lisa is full of smiles and cheeky comments as she revels in the friendly competition. Lisa enjoys being active. Beyond her

activities, Lisa loves gymnastics.

Lisa practicing boxing with Alec

sport is

"My favorite

gymnastics.

high bar..."

to shop.

typical week.

Beyond sports and athletics, Lisa likes

"Sometimes on the Thursdays and Fridays I go shopping all by myself. I catch the bus and go shopping for clothes or gifts." Lisa said while describing how she spends a

Hoping to one day go to Beverly Hills and explore the shops she's seen in the film

Pretty Women, Lisa would also like to see

night is being planned for the Devonport

She has expressed a desire to challenge

"I like singing. I'm much better than Alec

of songs on the radio in the bus...

hub. Something Lisa will be excited about.

Singing is another passion of hers. A karaoke

Alec, one of Multicap's Support Workers, and

though. He's really bad. He sings to all kinds

Disneyland and Hollywood.

show off her skills.

I love everything

- the beam, the

regular gym visits, she loves the social club bowling nights and participating in sports

like volleyball, basketball. Above all other

Lisa Kelly

client profile

Janelle loves assisting with household chores and especially cooking. Janelle is involved in all aspects from choosing the recipe, purchasing items and assisting in the kitchen

Janelle has a recipe folder that she adds photos and recipes to each week.

Some of the recipes Janelle has assisted with have been ANZAC biscuits, baked cheese cake, baked banana and choc chip cookies.

with making the recipes.

He goes bob bob bob with his head."

Alysha and Brendan at the Trowunna Wildlife Sanctuary on

came out and attacked

the final day of the April school holiday program

movie

reviews

all the people."

Gabby

Tammie-Anne working at Vincent's

folding catalogs

in Devonport every second Tuesday

To join, contact Andrew on 03 6431 5057 or andrew.lucadou-wells@multicap.com.au

with us

connect

**Facebook** 





Darren out and about on Easter Sunday



"I'm much

better than

He's really

bad."

Alec though.

Lisa striking a pose for the camera

Working at St Brendan-Shaw College on

Monday to Wednesday each week, Lisa

other things which she serves on the till.

"It's really good!" Lisa exclaimed when

queried about how she likes her job.

Syndrome Day.

makes sandwiches, spaghetti bolognese and

Lisa's gym workout featured on the Multicap

Paula, Alison and Emily at Simpson Street. Alison had asked for support to improve her

knitting skills so Emily was asked out for a evening meal to share her skill of knitting.

Dan

Gabby

19

Paula is working very hard to achieve the goal of being able to cook a meal independently. She is very proud of what she's achieved though her weekly meal preparations and six

week reviews.

Tasmania <u>Facebook</u> and <u>Instagram</u> pages in celebration of this year's World Down

## captain marvel \*\*\*\*\* \*\*\*\* "I liked when the octopus-cat Andrew \*\*\*\* Emma \*\*\*\* Larry Our cinema group heads out to Reading Cinema

Emma Ewington assisting with the evening meal preparation using the hand over hand method. This is quite a big step for Emma as she would normally decline assisting and choose to sit away from others. Staff are working towards engaging Emma in aspects of the daily running of her home.

YouTube

Instagram Contribute Keep up to date with Multicap Tasmania news and insights in platforms. Email Meg with any content or feedback

Rosina, Melinda and Zali fossicking for rocks in Penguin **Devonport** Launceston 4 Stewart Street 31 Tamar Street

the newsletters and social media If you have anything you would like to share please send it our way.

multicap tasmania empowering capability

**Burnie** 

35 Marine Terrace Burnie TAS 7320 Devonport TAS 7310 Launceston TAS 7250 03 6431 5057 03 6431 3211 03 6344 3109